

# FINANCIAL STRENGTH ASSESSMENT





# ABOUT THIS FINANCIAL STRENGTH ASSESSMENT

This AKG report and the analysis and ratings contained within it provide assessment of financial strength and associated considerations. Financial Strength is focused on the ability of a company to deliver ongoing operational capability in the interest of its customers and in line with their fairly held expectations. AKG's perspective in the assessment of financial strength is wholly that of a customer of a product or service. From that foundation, this analysis is specifically designed to inform financial advisers and assist in their required understanding of a company's operational financial strength.

Given the underlying customer perspective, the financial strength of companies needs to be focused at an operational level, specifically on the company that is effecting the product or service that a customer is selecting. This is important, because from the customer's perspective it is that company that needs to survive in a form that maintains the requisite operational characteristics to meet their fairly held requirements. And it is thus at this level that the selection needs of the customers' advisers must be met. This contrasts to credit rating, which will be undertaken at group or parent company level where investment or debt placement etc. is made.

Further details on how analysis is undertaken is provided at the end of this report and may also be obtained from AKG.



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# Rating & Assessment Commentary

**Brooks Macdonald** 



## **Overall Financial Strength**



# **Supporting Ratings**

	Service	Image & Strategy	Business Performance
Brooks Macdonald Asset Management Limited	***	***	***



# **SUMMARY**

- Brooks Macdonald Asset Management Ltd (BMAM) represents the UK Investment Management segment (covering discretionary BPS and MPS, and Funds business) of AIM-listed Brooks Macdonald Group plc (BMG)
- Funds under Management (FuM) in BMAM stood at £14.7bn as at 30 June 2023, representing 87% of the group's £16.8bn in FuM, with good growth in the Platform MPS proposition
- BMG has continued with its growth strategy, building on its previous acquisitions with a further two adviser business transactions completed in 2022
- There have been a number of group board and senior management changes over the past period, with resignations continuing into 2024; these will have been somewhat disruptive but seemingly managed and resolved successfully so far, with further appointments to be made
- In July 2022, Brooks Macdonald completed its delayed migration to SS&C Technologies, Inc. (SS&C) and this is beginning to show improvements to group efficiency and enhanced client experience and service
- BMG and BMAM revenue continued to increase in 2023 despite some volatile market conditions; profit was down given cost pressures including the short term cost to complete the technology outsource, but the business expects to benefit significantly as scale increases
- In addition, in October 2023 the business announced a reduction in staff headcount which it implemented in December 2023, removing around £4m of costs annually from its operations
- Previous geographic distribution model currently being re-defined to provide clearer focus on adviser-led business vs. private clients/Wealth
- Capital position remains strong at both a group and company level



#### COMMENTARY

# **Financial Strength Ratings**

#### **Brooks Macdonald Asset Management Limited**

The BMG group has continued to develop through acquisition and organic growth, and has completed a successful migration of its core investment management processes to technology partner SS&C. BMAM remains the dominant company in the group and again demonstrated growth with a 7% (£7.2m) increase in revenue in the year to June 2023, representing 87% of the total group revenue [2022: 82%] in the year. Despite ongoing market volatility, the business showed positive net flows over the year and this has continued into 2024, with Consumer Duty also having some influence on the business mix, driving growth towards MPS. Brooks Macdonald remains positive about its range of propositions and its investment, sales and distribution processes.

Capital adequacy remained good, slightly down on 2022 within both BMG and BMAM. With higher capital requirements and lower capital resources, BMG's regulatory coverage ratio decreased to 328% [2022: 357%] and BMAM to 207% [246%].

The market in which BMAM operates remains extremely competitive. However, the company and group are well capitalised and seem well placed with very strong recognition in their sector, plus an ability and depth of resources to manage regulatory change and grow the business organically, while seeking selective high quality acquisitions. The investment process technology outsource to SS&C is expected to provide cost savings as the business scales up, and this supports underlying improvements in performance and profit growth going forward.

Shareholders in BMG are largely institutional and have been relatively stable, although Gresham House Asset Management increased its shareholding to over 5% in 2023 with the view that BMG was potentially undervalued and might be considered a takeover target. BMG made no comment on this, or other reports about it taking advice on a defensive strategy in this respect.

# **Service Rating**

The Brooks Macdonald service proposition appears to be well received by professional advisers and is recognised in industry awards and benchmarks. BMAM states that its strength of relationships with clients and their advisers is reflected in its ability to deliver positive net flows in a more difficult external environment.

Brooks Macdonald continues to work closely with professional adviser businesses, including through its client portal InvestBM available online and on mobile, with more online delivery / paperless procedures bringing quality improvements in client service delivery (both to intermediaries and direct to clients). Full migration onto SS&C was completed in July 2022, with benefits such as digital onboarding bringing significant time savings for intermediaries and cost savings for Brooks Macdonald.

The specialist offerings, such as Decumulation Service and Responsible Investment Service, have continued to see good growth, and underlines Brooks Macdonald focus on meeting client needs.

InvestBM replaced a number of separate systems and as well as expecting to provide a better portal to users, it also provides better MI to the business. BMAM's Adviser Academy continues to be an important element of its proposition.

The business has been focused on its own approach to the treatment of vulnerable customers, where it hopes to promote best practice and has also taken the topic out to the market as part of its established roadshows.

In 2023 the business reduced its employee numbers by about 10%, with over 50 staff leaving the business. The business considers that with the switch of more new business into MPS (rather than BPS) and the outsource to SS&C, service will not be impacted by this.

# **Image & Strategy Rating**

BMG remains committed to the intermediary channel and has a strong brand presence and reach with professional advisers. It has continued to develop the business in line with its original 2016/2017 strategic plan, when it first brought all its core UK and offshore business together under the Brooks Macdonald brand.

The business has enhanced its client portal and continues to develop its online presence for advised as well as direct customers. It has also invested in its core platform and centralisation of services, and moved to a single new office location for all London business, including operations and IT functions, and has outsourced its technology (investment management processes) to SS&C to support its continued digital transformation journey. The Financial Planning business now uses Intelliflo providing increased capabilities, and the customer relationship system has been consolidated into Salesforce.

The business has expanded through acquisitions of Cornelian Asset Managers Group Ltd (Cornelian) and Lloyds Banking Group's Channel Islands wealth management and funds business, followed in 2022 by Integrity Wealth (Holdings) Ltd

(Integrity) and Adroit Financial Planning Ltd (Adroit). These selected acquisitions provide increased scale and reach, and the group expects further such acquisitions going forward.

BMG is now in its final phase of the earlier strategic plan, which aims to generate improving returns from a sustainable and scalable business model. To enable this a core element of the strategy is to transform the adviser experience and client services levels to be 'best in class'. There will be investment in the digital experience for both adviser and clients, including automated onboarding, increased portal functionality and bespoke reporting.

The business is also now giving greater co-ordinated emphasis to its overall brand and marketing strategy, alongside sales. A development which was underscored by the appointment of a Global Head of Distribution, bringing increased experience of delivering this mix within the wider fund management context. In this respect the business continues to develop more distinctly into addressing adviser solutions and the wealth business spaces directly, with cross-functional support.

The sector continues to be influenced heavily by regulation, and BMG has recognised the importance of investing time and resource in preparing the business for changes in regulatory requirements and has managed the introduction of MiFID II, PROD, SMCR, Sustainable Finance and most recently Consumer Duty. The business gains comfort from engaging in quarterly dialogue with regulatory bodies, enabling communication of their progress against regulatory changes and timely feedback on alignment.

Strategic development of the business's ESG capability, and operational developments to enable it, are ongoing and receiving prioritised resources and focus.

# **Business Performance Rating**

Supported by the changes and improvements under its current strategy, BMG has made progress across many parts of the business through the 2023 financial year, and business performance has been reasonably solid against the internal change and external environment.

Group FuM increased by 7.5% to £16.8bn as at 30 June 2023, with £0.8bn of organic net inflows over the year and a £0.4bn positive investment performance. UKIM (which represents 87% of the Group FuM) reported £0.9bn of organic flows, this was offset by an outflow of £0.1bn in the International segment. Inflows to MPS (specifically Platform MPS including BMIS, Brooks Macdonald Investment Solutions) were particularly positive at £1.3bn of organic net new business in 2023, and MPS total FuM increased from £3.0bn to £4.5bn.

BMAM's revenue increased by 7% to £107.5m in 2023 [2022: £100.3m]. This was largely due to a substantial increase in interest margin income, up by £9.4m to £10.8m [2022: £1.4m]. The main revenue stream, investment management fees, fell by 6% (or £4.5m) to £65.6m, and represented 61% of the 2023 income [2022: 70% of income]. Profit after tax for 2023 was down slightly on 2022, from £25.6m to £24.4m. The company paid dividends of £22.0m [2022: £22.0m] leaving retained profit of £2.4m for the year. After other adjustments, BMAM's net assets / shareholders' equity reduced from £58.4m to £57.3m in 2023, including cash and cash equivalents reducing to £22.1m [2022: £27.4m].

BMG reported marginally increased revenue of £123.8m [2022: £122.2m] across its two key operating divisions, UKIM and International. Group PBT reduced to £22.2m [2022: £29.5m], with profit after tax of £18.1m [2022: £23.4m]. Capital expenditure of £3.7m was noted [2022: £3.2m] which included technology-related development spend of £3.0m [2022: £2.9m] largely reflecting the SS&C partnership.

At a group level, shareholders' funds increased by 6%, from £148.4m £157.3m in the year to 30 June 2023. Dividends of £11.4m were paid [2022: £10.3m]. The group had no borrowings at 30 June 2023 [2022: £nil].





# **Group & Parental Context**



# BACKGROUND

BMG is an integrated wealth management group, consisting of five principal companies with over 500 employees and group discretionary FuM of £16.8bn as at 30 June 2023 [2022: £15.7bn].

The group provides its services through two core businesses:

- UK Investment Management (including Funds) (UKIM) provides discretionary fund management services and openended investment company products to clients and their introducers as well as other discretionary managers across the UK
- International provides discretionary fund management and wealth management advice services to clients and their introducers across Europe, South Africa and the UAE from offices in Jersey and Guernsey, and the Isle of Man

Financial Planning (FP), previously a separate business, was integrated into a new Private Clients arm within the existing UKIM business in 2021 financial year. FP provides providing wealth management advice services to UK clients from the London office.

The group was originally established in 1991 as Brooks Macdonald Gayer & Co. Ltd (renamed as Brooks Macdonald Financial Consulting Ltd (BMFC) in 2002) by Chris Macdonald, Jonathan Gumpel, Richard Spencer and Martin Mullany. Brooks Macdonald Group Ltd was formed in 2002 and became the ultimate group holding company in 2004, acquiring BMFC. In 2005 BMG listed on AIM (BRK:LSE).

As at 30 June 2023 the largest shareholders were: Liontrust Asset Management plc (18.91%); Octopus Investments (16.13%); Gresham House Asset Management (7.16%); Brooks Macdonald Asset Management (5.39%); Invesco (5.16%); Amati Global Investors (4.76%); Canaccord Genuity Wealth Management (4.49%); Chelverton Asset Management (4.16%); Charles Stanley (3.78%); and Brooks Macdonald Employee Benefit Trust (3.64%). In the case of institutions listed, the shareholding is via their funds invested in BMG. BMG's Market Capitalisation was around £296m at the end of December 2023.

BMAM continues to be the largest subsidiary and key contributor to group FuM, revenue and profit. In June 2021 as part of a group reorganisation, the financial planning business that was operated from BMFC was transferred to BMAM, leaving only a small amount of Mortgage-related advice to remain in BMFC. In 2012 the group acquired JPAM Ltd (JPAM) via BMAM for  $\pounds$ 5.2m. JGHP Ltd, a subsidiary company of JPAM, had a portfolio of client relationships and offered financial advice to higher net worth clients. In September 2017, Brooks Macdonald announced the sale of subsidiary, Braemar Estates (Residential) Ltd (a specialist property management company) to Rendall & Rittner Ltd for  $\pounds$ 1.9m.

In the Channel Islands, BMG acquired Spearpoint Ltd and Spearpoint Retirement Services Ltd for £23.1m in November 2012 (£21m raised through institutional investors to facilitate this), and DPZ Capital Ltd, an established wealth management business based in Jersey, in July 2014. These businesses formed part of Brooks Macdonald Asset Management (International) Ltd (BMAMI) a provider of discretionary investment management and stock broking, and Brooks Macdonald Retirement Services (International) Ltd (BMRS), a retirement planning services provider.

In 2016 the group launched a new corporate identity, bringing all its core UK and offshore businesses together behind a single brand of 'Brooks Macdonald'. The group published revised literature and launched an improved website and client portal. There was no change to the corporate structure of the group.

BMG announced in November 2019 the acquisition of Cornelian Asset Managers Group Ltd (Comelian), an Edinburgh based wealth and asset manager, and this completed on 28 February 2020. Initial consideration was £31m, of which £22m was paid in cash, £9m in BMG shares and £5.8m cash paid for final net assets acquired. There was an additional deferred consideration of £8m based on contingencies, with the final instalment paid in the year to 30 June 2022. BMG raised £30m via a new ordinary share placing to support the acquisition and costs amounting to £2m incurred.

In November 2020, the group completed the acquisition of the Lloyds Bank International's Channel Islands wealth management and funds business, deemed 'a strong fit' for the group's International business. Consideration for the business was up to  $\pounds 9.6$ m, and approximately  $\pounds 0.9$ bn of FuM was acquired.

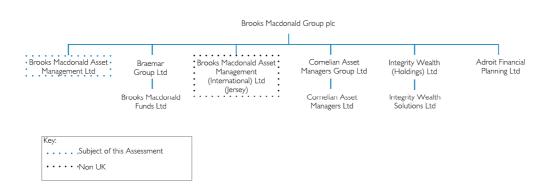
In May 2022, the group announced the acquisition of Integrity Wealth (Holdings) Ltd, which completed at the end of October 2022, adding £250m of FuM and 800 clients. In September 2022, the group announced the acquisition of Adroit Financial Planning Ltd, which completed in December 2022, adding £350m of AuA and 650 clients.

On 31 May 2022, BMAMI and BMRSI merged. The surviving entity, named Brooks Macdonald Asset Management (International) Ltd is a Jersey domiciled entity, with Guernsey and Isle of Man branches. This business was valued at £49.9m in 2023, based on a 'value-in-use' calculation (and which resulted in an impairment charge of £1.6m to BMG in FY2023).

In early 2023 the group CFO and COO both left the business, and the CRO followed shortly afterwards. The CFO was replaced and the COO was ultimately replaced by the CTO moving into the role. A new CRO was appointed in September 2023, having previously been CRO at FNZ UK and prior to this, CRO for AJ Bell. The Head of London office left the business at the end of 2023, and the CIO resigned in January 2024, to leave once handover completed during 2024. Both had been with Brooks Macdonald for over 15 years.



# GROUP STRUCTURE (SIMPLIFIED)







AKG

# BASIC INFORMATION

# Ownership & Control

Brooks Macdonald Group plc

#### Year Established

1997

# **Country of Registration**

UK

#### **Head Office**

21 Lombard Street, London EC3V 9AH

#### **C**ontact

www.brooksmacdonald.com

# **Key Personnel**

Role	Name
Chair (designate)	M Slendebroek
Chair (acting)	R Price
Group Chief Executive Officer	A W Shepherd
Group Chief Financial Officer	A G M Montague
Chief Operating Officer	C Abbondanza
General Counsel and Chief People Officer	S P Broomfield
Global Head of Distribution and Marketing	S G Ackland
Managing Director, Head of UKIM	R T Eggar
Chief Risk Officer	L Petherick
Strategy and Corporate Development Director	A Mackay
Co-Chief Investment Officer	M Toolan
Co-Chief Investment Officer	R Lamer
Director, Head of UK Distribution	G Stirrup
Managing Director, Channel Islands & Isle of Man	M O'Connor





#### **Company Background**

BMAM is a specialist investment manager, providing discretionary management services for private clients, trusts, charities and pensions funds. It also acts as fund manager to a regulated OEIC providing a range of risk-managed multi-asset funds and a specialised absolute return fund. The business has 15 offices, in London, Birmingham, Cheltenham, East Anglia, Exeter, Leeds, Manchester, Nuneaton, Southampton, Tunbridge Wells, Scotland, Wales, Jersey and Guernsey, and the Isle of Man. BMAM was incorporated as Brooks Macdonald Gayer Asset Management Ltd in 1997, changing to its current name in 2002.

BMAM is authorised and regulated by the FCA as an IFPRU 125k Limited Licence Firm and is subject to the Investment Firm Prudential Regime (IFPR). Due to this, BMG is considered a regulated group under IFPR (by both the FCA and the Jersey and Guernsey Financial Services Commissions) and has to assess its regulatory capital and liquidity on an ongoing basis through the ICARA (Internal Capital Adequacy and Risk Assessment) process and the ANLA (Adjusted Net Liquid Asset) assessment. These include performing a range of stress tests and scenario analyses to determine the appropriate level of regulatory capital and liquidity that the group needs to hold.



# **OPERATIONS**

#### **Governance System and Structure**

BMG states its governance structure is designed to ensure there are appropriate challenges to business objectives and risk management. The BMG board is ultimately accountable for setting the group's strategic objectives and risk appetite and for assessing the adequacy of its capital resources to meet the risks to which the group is exposed. Oversight and management of the effectiveness of the risk, compliance and internal control systems has been delegated to the group Risk and Compliance Committee (RCC), which is therefore responsible for reviewing and approving the group Risk Management Framework (RMF) - this designed to identify, quantify and manage those risks which are inherent in the group's business activities. The membership of the committee consists of five NEDs and representatives from the legal, risks and compliance functions as required to report on monitoring output, the results of the risk and control self-assessments and changes to both group and entity level risk registers. Information to assess this is obtained from other committees on a monthly basis. During the year ended 30 June 2023, the RCC met on 5 occasions [2022: 6 occasions].

The RCC and Board have delegated responsibility for day to day management of the RMF to the CEO; consequently the CEO has established the Executive Risk Management Committee (ERMC), chaired by the CRO, to provide support in assessing the adequacy and effectiveness of the risk management, compliance and internal control frameworks in place.

As such, the ERMC has been tasked with oversight of the design of the RMF, for monitoring and reporting of the risks identified across the group; for ensuring appropriate mitigating actions are in place, and escalating risk matters to the RCC where appropriate. The ERMC also has responsibility for monitoring compliance with the Group's Risk Appetite Statement.

The ERMC is supported by the Investment Committee, chaired by the CIO. Underlying these are business and functional risk management committees, chaired by the relevant executive heads, which are responsible for ensuring the risks and issues related to each area are identified, measured, monitored, managed and reported, in the context of the overarching Group risk policy and the RMF. There is a routine escalation of key issues and risks (together with mitigating actions) from these committees to the ERMC and RCC.

At a group level, there has been a large operational focus in past years on preparing the business, underlying systems and processes for the introduction of GDPR, SMCR, MiFID II, PROD and the requirements of the Sustainable Finance Disclosure Regulation (SFDR), which imposed ESG transparency obligations and periodic reporting requirements on investment management firms at both a product and manager level. Ongoing workstreams were put in place to prepare the business for the introduction of these regulatory requirements with additional staff being appointed with experience in other relevant sectors. The business has worked to establish a culture that looks to consider wider developments in preparing it for changing risk and regulatory requirements. The focus in 2022 and 2023 was on organising the group for the introduction of Consumer Duty, ensuring the business was able to meet outcome rules by the end of April 2023.

BMG introduced changes designed to improve the governance of its key operating businesses so that key strategic decisions are subsequently made on a group basis. Day to day management of the underlying businesses is now undertaken by a single management committee, which reports to the group executive committee. The aim is to improve investment



governance by ensuring that risk and investment management controls are applied uniformly across BMG's products and services - this extends to the structure and processes of the Jersey and Guernsey operations.

#### Risk Management

A range of risks at group and business line levels are identified within the RMF, and these are managed in a consistent and uniform way, subject to oversight by relevant committees and boards. The risk management system implemented across the group empowers all staff to manage risks as first-line risk managers.

Key group risks relate to liquidity, market and credit risk; the associated measures and policies for the management of these risks are set out in BMG's annual report and accounts, together with further detail on business level risks, and emerging risks identified such as Change management risk and Operational resilience.

BMAM utilises the BITA ('better intelligence through analysis') monitoring tool within its investment management business. BITA "enables private banks and wealth managers to systematically 'test against mandate' client portfolio risk". BMAM describes its own risk management system, in conjunction with the BITA monitor tool, as a system which assesses and monitors risk management at an individual level; portfolio compliance at both the individual and group level; and compliance monitoring of managers and investment teams.

BMG uses the ICARA process to ensure it complies with the overall financial adequacy rule, with a focus on identifying and managing risks that may result in material harms. The impact and probability of each material risk can be measured and quantified in terms of capital risk, as part of the ICARA process. The group conducts business model analysis, stress testing, recovery, and wind-down planning, based on its business model and strategy over the medium term and longer (financial forecasts for up to 5 years).

Each of the elements within the Brooks Macdonald proposition are underpinned by the same Centralised Investment Process (CIP), which Brooks Macdonald adopts to ensure that the risk and governance processes and structure are supportive of delivering and monitoring the central framework. Investment Managers need to adhere to the CIP, but they are permitted some individuality/flexibility in relation to asset allocation frameworks employed for customer investment portfolios, with tolerance limits put in place around the core asset allocation portfolios.

Overall, in keeping with other management and structural changes, an emphasis on clearer responsibility and accountability is being pursued by the business. Development activity is being conducted in phases, with an initial phase of transformational elements, now followed by a phase positioning 'Risk as a Business Priority' across all aspects of the organisation. Rolling out this consistent and embedded approach across the business has included, where possible, the use of 'Risk roadshows', where risk specialists are able to spend time within each of the regional offices and look to deepen relationships across the wider business.

There has also been significant development in the management information produced and in the functionality by which it can be used across the business.

#### **Administration**

Brooks Macdonald has invested in service infrastructure and administration enhancements over recent years, targeting the automation of tasks and processes where possible to reduce inefficiencies and create servicing cost savings. A centralised Client Operations team was established in 2019 as part of a wider drive to use technology better to improve the quality of administration and client service.

Client portal InvestBM was launched in 2019/2020 (as MyBM), replacing three separate systems, leading to improved MI collection for the business as well as better service for clients, providing access to key information; it was a key tool during the COVID-19 pandemic when online interaction replaced the traditional form of face-to-face meetings.

With the large intermediary distribution approach at Brooks Macdonald, the interaction with, and servicing of, financial adviser relationships forms a key element. Professional advisers and end customers are provided with 24/7 online investment portfolio valuations, statements, holdings etc.

Brooks Macdonald considers integration with back office systems as a key enabler for efficient partnerships with advisers and has implemented or is progressing data feeds to Iress, Intelliflo, time4advice, Enable, Sammedia, Plum Software, Xplan (powered by Iress), Avelo (Adviser Office) and Intelligent Office.



Since October 2020, Brooks Macdonald has had a strategic partnership with SS&C. A number of Brooks Macdonald's operations employees transferred to SS&C's operations team, while remaining integral to the Brooks Macdonald group. Brooks Macdonald completed the transition of all client and intermediary facing processes on to the new SS&C platform in July 2022. This was later than previously expected, with additional costs incurred from a dual running charge over the period.

Brooks Macdonald has investment teams and a multi asset team based in its merged London HQ office in Lombard Street, and then ten investment teams based regionally (Bury St Edmunds, Cheltenham, Exeter, Southampton, Birmingham, Leeds, Manchester, Tunbridge Wells, Cardiff and Edinburgh). The Investment Services department of BMAM comprises business units for Operational Finance, ISMO, Dealing Desk, Settlements & Custody, Client Money, Fees, Static Data & ISA/CSD and Corporate Actions & Dividends.

All the investment management processes have been migrated to the SS&C platform as Brooks Macdonald has continued its digital transformation for products and services. In addition, financial planning activities have been migrated to Intelliflo, and more recently the business has implemented Salesforce for client relationship management.

#### **Benchmarks**

In 2024, Brooks Macdonald retained a five-star rating by Defaqto for its BPS, MPS and MPS on platform. Defaqto first awarded BMG a Gold Standard for DFM service in 2019, and it attained this benchmark again in 2024.

Brooks Macdonald achieved three stars in the DFM category of the 2023 Financial Adviser Service Awards.

Individuals with BMG have been recognised in a number of awards initiatives for their sector influence and leadership, including 2023 awards from PAM and Spears organisations. Additionally in 2023 Female Folio recognised Brooks Macdonald as delivering the 'Podcast / Audio Campaign of the Year' at the UK Content Awards 2023 for its 'The She-Wolf Investor Podcast'.

Internally the business has continued to make increased use of staff surveys, measurement and 'speaking up' as part of efforts to maintain and drive positive culture.

BMG also maintains a Cyber Essentials Plus certification.

#### **Outsourcing**

Brooks Macdonald states that due diligence takes place prior to the commencement of any outsourcing or supply, in order to maintain robust procurement processes and good contract governance. Subsequently, key outsourcing partners are kept under review and procedures are in place to regularly assess the performance of such suppliers as well as renegotiating contracts.

Investcloud has been selected by the business as a key partner in delivering its increased digital administration capability.

In October 2020, Brooks Macdonald announced a strategic partnership with SS&C and saw some 60 roles transfer as part of what is considered, and early experience is reported to be, a particularly key close working relationship. Following the initial migration phase, a roadmap is in place for further propositional development enhancements. The relationship and performance against objectives is monitored through appropriate governance and oversight.



#### **STRATEGY**

#### **Market Positioning**

The BMG executive team states that the group's purpose is to protect and enhance its clients' wealth through the provision of investment management and advice alongside exceptional service. Its strategy continues to be based on the three pillars of foundation, focus and growth, as initially laid out in 2017:

- Building on a foundation of success, with a client-centric culture and strong relationships with clients and advisers driving growth in FuM
- Focusing to deliver value to its shareholders, clients and advisers, and staff, working from a sustainable platform to ensure that it delivers improved margins in the medium term; and



• Driving for growth, deepening its relationships with existing clients and advisers and bringing its investment management and financial planning expertise to new clients

Brooks Macdonald states a fundamental belief that partnerships between professional advisers and discretionary fund managers (DFMs) provide the best possible outcome for clients. Success to date has been built on commitment to the adviser community and strength of relationships, consistent investment performance and client-centric culture.

Brooks Macdonald has been at the forefront of the DFM push into the retail financial advice market for several years and its primary distribution channel continues to be the supply of outsourced investment solutions to professional advisers. Each year, 90% of Brooks Macdonald's new business is introduced by professional advisers.

Brooks Macdonald has a strong regional presence, now operating out of 15 locations in the UK and Crown Dependencies, including offices in Jersey, Guernsey and the Isle of Man. The teams in London were merged into one office, and a Scottish hub developed following the acquisition of Cornelian in 2020. Brooks Macdonald continues to see new business opportunities across the regional network in the UK and believes that having the right regional structure is key to ongoing growth and development. That said, the business is also now giving greater co-ordinated emphasis to its overall brand and marketing strategy, alongside sales. A development which was underscored by the appointment of a Global Head of Distribution and Marketing, bringing increased experience of delivering this mix within the wider fund management context. In this respect the business continues to develop more distinctly into addressing adviser solutions and the wealth business spaces directly, with cross-functional support. Reach has also been complemented by online development work, which saw the Brooks Macdonald website refreshed in 2023. Amongst its DFM peers, the size and reach of the Brooks Macdonald intermediary business development team compares well.

As part of its commitment to working with professional advisers, BMG has run its Adviser Academy annually since 2012, providing free half-day CPD accredited seminars across several regions, aimed at supporting the general development of professional adviser businesses. An online version, named Connected, was launched in June 2020 in response to physical meeting restrictions from the pandemic and has been well attended by external advisers.

Brooks Macdonald remains on RSMR's DFM panel. The impartial approach of the panel, which was launched in June 2020, provides each DFM with the ability to contribute additional content and ideas for advisers, supplementing the existing quantitative ratings service.

From a brand awareness perspective, Brooks Macdonald has sponsorship arrangements in place with national and regional partners. Its headline sponsorship deal is with Middlesex County Cricket Club although BMG has many smaller regional sponsorships in addition.

# **Proposition**

BMAM now operates under one brand with a range of three prominent solutions for the intermediary market: BPS, MPS and Multi-Asset Funds.

BPS has been the flagship solution for what it considers the mid to top end of the market (minimum investment of £250k). On and offshore, Brooks Macdonald managed £8.5bn via BPS as at 30 June 2023, equating to 51% of the group's total FuM. Customers accessing the BPS get a dedicated investment manager who works in tandem with the professional adviser to manage the customer's investment objectives. The BPS offers an individually tailored investment portfolio which is constructed for the customer stated to provide access to all asset classes via all investment media. Investment managers for BPS follow the core asset allocation and asset selection recommendations of the group-wide CIP.

Within BPS, in addition to the core BPS, there are three specialised services aimed at clients with distinct sets of needs:

- Responsible Investment Service, designed for clients with dual objectives of responsible investment and return generation in line with defined risk profiles, and delivered through two strategies: Avoid and Advance
- Decumulation service, a bespoke approach that aims to shield the portfolio from downtums in the early years of withdrawals
- Court of Protection service, aimed at clients in that particular sub-segment and vulnerable clients more broadly

MPS, with a minimum investment of £20k, available only via professional advisers, is a more commoditised investment service, available for investment on a stand-alone basis with Brooks Macdonald or via third party platforms. MPS can be accessed as a portfolio or via a unit managed around a series of risk-based mandates. Brooks Macdonald's MPS assets

were £4.5bn as at 30 June 2023, equating to 26% of the group's total FuM. As expected, MPS has quickly shown its potential as a strong area of growth for the business. MPS offers customers access to ten risk-rated (by BMAM) portfolios. Eight of these are actively managed, diversified portfolios and the remaining two are passively managed (tracker) portfolios. Investors can consolidate their assets into one diversified managed portfolio to simplify administration. MPS portfolios are constructed with access to structured products, investment trusts, ETFs, unit trusts and OEICs. The MPS platform service was relaunched in 2019 to provide advisers and clients with the benefits of BMAM's CIP in a value-driven format with a reduced pricing structure.

MPS is available via selected third-party investment platforms (Platform MPS), which allows platform clients to access the services of Brooks Macdonald whilst the platform retains control and oversight of the client's assets. Platform MPS has grown significantly again over the past year, up from £2.0bn to £3.5bn, a 66% increase. BMAM makes its MPS available on a number of platforms as follows: Scottish Widows Platform (formerly Embark), Aegon Platform, AJ Bell Investcentre, Aviva, Fusion Wealth, Hubwise, Nucleus Platform, James Hay, M&G Wealth Platform, Wealthtime (formerly Novia), Platform One, Morningstar (formerly Praemium), Quilter, Seven Investment Management, abrdn Wrap/Elevate, Succession Group and Transact. Platform MPS is more limited than MPS in terms of its proposition i.e. the Platform MPS does not have access to ETFs and investment trusts, nor does it benefit from web access to valuation reports or valuation feeds; but it provides for certain users to access day-to-day active asset management who might otherwise not be able to.

Multi-Asset Funds are accessible with a minimum investment of  $\pounds Ik$ . Four funds are available - Defensive Income, Cautious Growth, Balanced and Strategic Growth.

In addition to the above services there are further solutions offered. The Defensive Capital Fund (DCF) was created to fill an investment gap not readily met from the market. This requires a minimum  $\pounds Ik$  investment and completes the overall Brooks Macdonald CIP. At 30 June 2022, the fund had FUM of  $\pounds 439m$ .

The AIM Portfolio Service is available to those with at least £100k to invest and is only accessible via professional advisers. It provides clients with access to a carefully selected portfolio of AIM-listed companies, with preference given to companies that are judged to have attractive long-term investment potential.

The Fund Portfolio Service is used where the adviser decides it is suitable to invest the client's portfolio in one of the multi-asset funds, typically where the needs and risk profiling are not complex and/or the portfolio is small.

BM Investment Solutions are investment solutions meeting specific investment objectives delivered via an open-ended fund solution or an investment platform, in fund or model portfolio form.

Within UKIM, the Private Clients business provides financial planning and wealth management advice services to high-networth individuals and families, enabling clients to build, manage and protect their wealth.



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# KEY COMPANY FINANCIAL DATA

Last 3 reporting periods up to 30 June 2023

#### **Own Funds Disclosures**

	Jun 2 l £m	Jun 22 £m	Jun 23 £m
Available own funds	30.9	36.9	32.3
Own funds requirement (OFR)	15.3	15.0	15.6
Excess own funds	15.5	21.9	16.7
OFR coverage ratio (%)	201	246	207

BMAM is now subject to the IFPR. BMAM's available own funds decreased in the year to 30 June 2023 to £32.3m (from 36.9m of available capital in 2022). With the OFR (on an FOR basis) increasing slightly to £15.6m, the OFR coverage ratio decreased to 207% [2022: CRR coverage 246%].

At a group level, BMG reported decreased capital resources of £64.6m [2022: £70.0m] and a regulatory capital resources requirement of £19.7m [2022: £19.6m] giving a coverage ratio of 328% as at 30 June 2023 [2022: 357%].

#### **Statement of Financial Position**

	Jun 21 £m	Jun 22 £m	Jun 23 £m
Assets	89.6	92.6	89.9
Current liabilities	(27.4)	(25.0)	(25.5)
Long-term liabilities	(10.2)	(9.1)	(7.1)
Net assets	52.0	58.4	57.3

**Statement of Changes in Equity** 

Jun 21	Jun 22	Jun 23 £m
48.9	52.0	58.4
0.0	0.0	0.0
1.1	3.6	(1.1)
2.0	2.8	0.0
52.0	58. <del>4</del>	57.3
	£m 48.9 0.0 1.1 2.0	£m £m 48.9 52.0  0.0 0.0  1.1 3.6 2.0 2.8

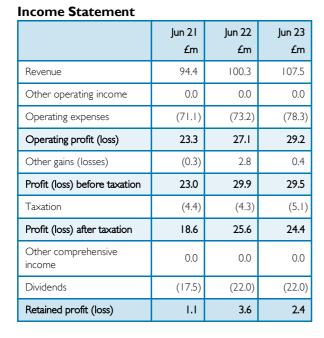
BMAM's net assets / shareholder's equity reduced from £58.4m to £57.3m in 2023. This reflected the profit of £24.4m and a transfer into reserves for the year's share based payments charge of £2.3m, more than offset by the payments of a £22m dividend and share option recharges to BMG of £5.8m, with a net movement of £1.1m out of retained profit.

Total assets decreased to £89.9m [2022: £92.6m], with cash and cash equivalents reducing to £22.1m [2022: £27.4m].

Current liabilities in the table above are largely trade and other payables, which increased slightly from £22.6m to £22.8m. Long-term liabilities included lease liabilities of £3.0m and net deferred tax liabilities of £3.1m [2022: £4.0m and £1.5m respectively]. BMAM had no external borrowings at the end of June 2023 [2022: £nil].

At a group level, shareholders' funds increased from £148.4m to £157.3m in the year to 30 June 2023. The group balance sheet reflects very significant intangible assets (£100.6m) largely from the acquisition of businesses in recent years. This includes goodwill of £53.2m [2022: £40.7m]; and acquired client relationship contracts (net book value of £39.0m [2022: £38.5m], which are amortised over 6-20 years. The group had no borrowings at 30 June 2023 [2022: £nil].





	Jun 21 %	Jun 22 %	Jun 23 %
Operating margin	25	27	27
Pre-tax profit margin	24	30	27
Employee costs as a % of revenue	41	41	39

**Financial Ratios** 

BMAM's revenue increased by £7.2m to £107.5m in 2023 [2022: £100.3m], an increase of 7%. This was largely due to a substantial increase in interest margin income, up by £9.4m to £10.8m [2021: £1.4m]. The main revenue stream, investment management fees, fell by 6% (or £4.5m) to £65.6m, and represented 61% of the 2023 income [2022: 70% of income]. Other revenue streams were: transactional income (down by £1.6m), representing 10% of total [2022: 12%]; management recharges (down by £1.2m) at 8% [7%], fund management fees (up by £2.6m), representing 7% of total income [5%], and wealth management fees 4% [4%]. Interest margin income increased from 1% of revenue in 2022 to 10% in 2023. All fee income was derived in the UK, while a proportion of the management recharges are received from fellow group subsidiaries based in the Channel Islands.

Administrative expenses increased similarly to revenue, by 7% to £78.3m [2022: £73.2m]. Staff costs were virtually unchanged at £41.5m [2022: £41.6m] and represented 53% of total costs [57%]. The average number of monthly employees increased from 367 to 390 but there was a significant change in the proportional split between business staff (up from 119 to 214) and functional staff (down from 248 to 176) reflecting underlying changes in business structure following acquisitions. A much reduced charge of £148k for the FSCS levy was included in total costs [2022: £1.0m; 2021: £2.0m].

Operating profit increased by 8% to £29.2m [2022: increased by 16.5%, to £27.1m] and the operating margin remained around 27%.

Other gains (losses) in the table in 2022 primarily reflected a £3.0m refund from HMRC relating to certain services which should have been exempt from VAT and which was non-recurring.

Profit after tax for 2023 was down slightly on 2022, from £25.6m to £24.4m. The company paid dividends of £22.0m [2022: £22.0m] leaving retained profit of £2.4m for the year.

In the financial year to 30 June 2023, BMG reported marginally increased revenue of £123.8m [2022: £122.2m]. BMAM, as the main subsidiary, represented 87% [82%] of group revenue and remains the key generator of profit within the group. The group reported its results in two key operating divisions, UKIM and International. During the year the business undertook a review of cost allocations across the group to ensure costs were allocated consistently, and as a result the segmentation results for 2022 were restated to ensure consistency with this.

BMAM represents the largest component of the UKIM segment which contributed statutory PBT of £29.7m [2022 restated: £34.1m]. International reported a loss before tax of £2.9m [2022 restated: loss before tax of £2.8m]. After group and consolidation adjustments of negative £4.6m were deducted [2022 restated: negative £1.7m], Group PBT reduced to £22.2m [2022: £29.5m]. Profit after tax amounted to £18.1m [2022: £23.4m].



## Statement of Cash Flows

	Jun 2 l £m	Jun 22 £m	Jun 23 £m
Net cash generated from operating activities			
Net cash used in investing activities			
Net cash used in financing activities			
Net increase (decrease) in cash and cash equivalents	10.4	2.9	(5.4)
Cash and cash equivalents at end of period	24.6	27.4	22.1

#### Assets under Management (AuM)

		,	
	Jun 21 £bn	Jun 22 £bn	Jun 23 £bn
Assets at start of period	10.8	13.0	12.7
Inflows			
Outflows			
Net market and other movement			
Assets at end of period	13.0	12.7	14.7
Growth rate (%)	20	(2)	9
Net inflows as % of opening AuM			

BMAM does not produce a cashflow statement at its own entity level, given that there is consolidation at group level. On a total BMAM basis, cash reduced by £5.4m to £22.1m.

**Brooks Macdonald Asset Management Limited** 

BMG saw a decrease in cash to £53.4m in 2023 [2022: £61.3m]. Net cash flow from operating activities was £25.0m, down on 2022 (£30.5m) although that had included a tax refund of £3.0m, not repeated in 2023. Net cash used in investing activities increased significantly to £18.0m [2022: £9.3m] largely due to the £15.1m cash consideration for the IFA firms Integrity Wealth and Adroit purchased in the year. There was a net cash outflow for financing activities of £14.9m, reflecting the dividend paid (£11.4m), lease liability payments (£2.3m) and the purchase of its own shares by Employee Benefit Trust (£2.9m).

In respect of FuM, BMAM saw its assets increase by 9.2% in 2023 to £14.7bn, including the addition of Comelian Funds business transferred from another subsidiary, and reflecting net inflows of 6.9% and positive investment performance of 2.8%. The UKIM (onshore business) segment overall was effectively represented by BMAM and constituted 87% of total group FuM £16.8bn [2022: 86%].

Within UKIM discretionary, the BPS core offering saw net outflows of £0.2bn and total FuM closed 2023 down slightly at £8.5bn [2022: £8.6bn]. Inflows to MPS (specifically Platform MPS including BMIS, Brooks Macdonald Investment Solutions) were more positive at £1.3bn of organic net new business in 2023, and MPS FuM increased from £3.0bn to £4.5bn including investment performance of £0.1 bn. UKIM discretionary FuM was up by 12.0% over the year to £13.0bn therefore.

The Funds business recorded total net outflows of £0.2bn during the year, decreasing from £1.9bn to £1.7bn. The International business saw net outflows of £0.1 bn partially offset by positive investment performance and FuM remained at £2.2bn. As a result of all the foregoing, total FuM increased by 7.5% from £15.7bn to £16.8bn.





# Guide



# INTRODUCTION

For over 30 years AKG has particularly focused on the financial strength requirements of financial advisers, who when acting on behalf of their clients, need to ascertain a company's ability to deliver sustained provision.

From this customer perspective, the financial strength of companies needs to be focused at an operational level, specifically on the company that is effecting the product or service that a customer is selecting. This is important, because from the customer's perspective it is that company (not some higher corporate entity) that needs to survive in a form that maintains the requisite operational characteristics to meet their fairly held requirements. And it is thus at this level that the selection needs of the customers' advisers must be met.

It is also important to understand the sector approach (comparative peer groups) that is adopted in financial strength assessment and rating process.

At AKG, this is again driven by the end customer perspective and the fact that assessment is designed solely for this purpose, i.e. as a component in helping customers' advisers to select between comparable companies competing to deliver relevant products or services.

AKG's focus and approach has remained consistent over the years since it commenced assessment and rating support for the market. However, coverage, format and presentation has rightly evolved over this period, in line with the needs and expectations of assessment and rating users in the market. And AKG considers further changes on a continual basis.

Further details including an explanation of what is included in the assessment reports and coverage can be found online at https://www.akg.co.uk/information/reports/dfm.

AKG's process for assessment and rating is to use a balanced scorecard of measures and comparative information, relevant to the companies contained within each peer group. This is gathered via Public Information only for non-participatory assessments and public information plus company interactions with companies for participatory assessments. Further details on AKG's process can be found at https://www.akg.co.uk/information/reports.

This includes further information on the different participatory and non-participatory basis and for companies wishing to learn more about participatory assessment AKG is pleased to outline this and welcomes contact.

This is a participatory assessment.



# RATING DEFINITIONS

## **Overall Financial Strength Rating**

The objective is to provide a simple indication of the general financial strength of a company from the perspective of those financial advisers who when acting on behalf of their clients need to ascertain a company's ability to deliver sustained operational provision of products or services.

The overall rating inherently reflects the mix of business within the company, since different types of customer or policyholder have different requirements and expectations, and the company may have particular strengths and weaknesses in respect of its key product or service areas. However, it also takes account of comparison across the sector in which it is assessed.

The rating takes into account those of the following criteria which are relevant (depending upon the company's mix of business in-force): capital and asset position, expense position and profitability, structure (and size) of funds within the company, parental strength (and likely attitude towards supporting the company), operational capability, management

strength and capability, strategic position and rationale, brand and image, typical fund performance achievements or product / service features, its operating environment and ability to withstand external forces.

Rating Scale	А	B+	В	B-	С	D	■
	Superior	Very Strong	Strong	Satisfactory	Weak	Very Weak	Not applicable

#### **Service Rating**

The objective is to assess the quality of the organisation's service to the intermediary market in respect of the brand concerned.

Criteria taken into account include: performance in surveys, awards and benchmarking exercises (external and internal), the organisation's philosophy, service charters, the extent of investments designed to improve service, and feedback from intermediaries.

Rating Scale	***	***	女女女	**	*	
	Excellent	Very Good	Good	Adequate	Poor	Not Rated

#### **Image & Strategy Rating**

The objective is to assess the effectiveness of the means by which the organisation currently positions itself to distribute its products for the brand concerned and the plans it has to maintain and/or develop its position.

Criteria taken into account include: overall trends in the company's market share position, brand visibility and reputation, feedback from intermediaries and industry commentators, and AKG's view of the company's general strategy.

Rating Scale	***	***	* * *	<b>☆☆</b>	*	■
	Excellent	Very Good	Good	Adequate	Poor	Not Rated

#### **Business Performance Rating**

This review is an assessment of how the company and the brand has fared against its peers, and how it is perceived externally. Effectively this is how it has performed recently in the market. Whilst it will include performance indicators from the most recent available statutory reporting (report and accounts and SFCRs in the case of insurance companies, for example) it will also draw on other recent key performance elements before and after such disclosure, up to the point at which the assessment is undertaken.

Criteria taken into account include: increase/decrease in market shares, expense containment, publicity good or bad, press or market commentary, regulatory fines, and competitive position.

Rating Scale	***	***	* * *	**	*	■
	Excellent	Very Good	Good	Adequate	Poor	Not Rated



# ABOUT AKG

AKG is an independent organisation. Originally established as an actuarial consultancy AKG has, for over 30 years, specialised in the provision of assessment, ratings, information and market assistance to the financial services industry.

As the market has evolved over this period, the range of entities considered by AKG has expanded. Consequently, AKG has brought additional skill sets into its operations. This has meant the inclusion of accounting, corporate finance, IT and market intelligence experience, alongside actuarial resources, to deliver an expanded professional capability.

Today AKG's core purpose is in the provision of financial analysis and review services to support the wider financial services sector and its customers.

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This report is issued as at a certain date, and it remains AKG's current assessment with current ratings until it is superseded by a subsequently issued report or subsequently issued ratings (at which point the newly issued report or ratings should be used), or until AKG ceases to make such a report or ratings available.

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